



Hints for using Apple devices on wireless networks between home and school.

To eliminate most issues:

Some problems are created because of the required use of proxies in the nswdet network.

1. Use a different internet browser at school to the one you use at home.

E.g. download and use Google Chrome, or Firefox. Sometimes Safari is best avoided at school.

2. When moving between school and home, ensure the browsers are shut down.

If you arrive at school and realise you haven't closed your browser used at home just quit the browser (e.g. Firefox > quit) and then open the required browser (vice versa when you go home).

NB. At school the browser should always ask you for your DET Internet username and password.

3. If you have tried the above and it hasn't helped (either at school or at home)

With all internet browsers closed

Turn your Wi fi off, count to ten then turn it on again

Open your browser

The Wi fi should be able to work now.

Still problems?

Have you changed your DET internet password?

If yes, your proxies will need to be updated.

Come to the library desk on Monday or Wednesday Lunch
to see the technician.

